
 <b>EndNote® (Desktop)</b>	 <b>RefWorks (Web-based)</b>
<b>Operating system</b>	Windows and Macintosh. (A Web version is also available but the Desktop version is more robust.)	Web-based. Will work from any computer with Internet access.
<b>Cost</b>	Duke users may download software from OIT at no cost with a valid Duke NetID	Accounts are provided to Duke users but first time users will need to register. Login requires Duke NetID and password.
<b>Best suited for...</b>	People who usually use one main computer for research and writing	People who use many different computers (e.g. computer labs, library workstations, etc.)
<b>Ease of use</b>	Moderately easy to use. Very sophisticated program with robust features and customization.	Easy to use
<b>Database organization</b>	Creates database files called libraries. Can have an unlimited number or put everything into one library.	Every citation is in the main "All References" folder. Can create folders for different projects and put copies of citations from the main list into the folders.
<b>Maximum # of records per library or folder</b>	Unlimited	Unlimited
<b>File storage</b>	Locally on the computer where EndNote is installed. (Can store remotely with Web version.)	Remotely in your RefWorks account on the Web
<b>Output styles (MLA, APA, etc.)</b>	More than 4500	More than 3000
<b>Search and replace</b>	Yes	Yes
<b>Global editing</b>	Can globally add/replace terms	Can globally add/replace terms
<b>Auto completion of data</b>	Yes, for authors, keywords and journal titles	Yes, for authors, keywords and journal titles
<b>Spell check</b>	Yes	No
<b>Duplicate detection</b>	Yes	Yes
<b>Sharing citations</b>	References from EndNote traveling library can be imported into colleague's EndNote library	Use the RefShare feature to give anyone with an Internet connection access to your entire database or just one folder
<b>Store and cite images</b>	Yes (version 8 or higher)	No
<b>Link to PDFs</b>	Yes	Yes
<b>Field searching</b>	Yes, by any field	Yes, by selected fields
<b>Create a formatted list of figures, charts, etc.</b>	Yes	No
<b>Import filters for online databases</b>	Yes	Yes
<b>Edit or create filters</b>	Yes	No
<b>Integrated in Microsoft Word</b>	Yes: Cite While You Write plug-in works with Microsoft Word 2000 and up	Yes: Write-N-Cite plug-in works with Microsoft Word 2000 and up
<b>Training - Ask Us!</b>	EndNote Tutorials and Training page <a href="http://www.mclibrary.duke.edu/training/endnote">http://www.mclibrary.duke.edu/training/endnote</a>	RefWorks Tutorials and Training page <a href="http://www.mclibrary.duke.edu/training/refworks">http://www.mclibrary.duke.edu/training/refworks</a>