



Duke University Medical Center Library News

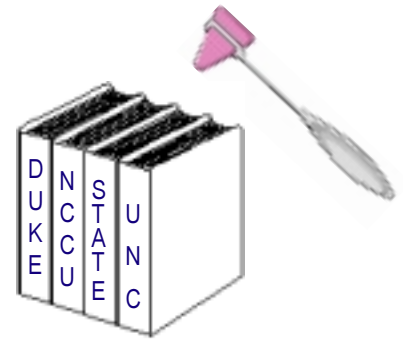
April 2000

Issue #269

Tapping Into The Triangle's Largest Research Collection

Pat Thibodeau, Acting Director

One of the treasures of the triangle area is the vast collection of books and journals found in the **Triangle Research Libraries Network's** (TRLN's) multi-million volume collection. This resource is made up of the library collections of *Duke, NC Central University, NC State University, and UNC Chapel Hill* and is one of the largest in the nation. For many years, these libraries have cooperatively worked together to ensure that a wide variety of research resources be available in the area. The shared online catalog allows us to identify print and non-print materials in each collection; patrons can borrow materials from any of these collections through the TRLN borrowing system.




Now, *two new initiatives* make it even easier to tap into these vast collections.

Trial Document Delivery Service – TRLN is developing a fast and easy service for delivering books and photocopies from any collection to the patron's campus. By using national, automated systems, each request from a TRLN library patron is quickly routed to the appropriate library. The lending library gives every request top priority and tries to fill it within 48 hours. If you often travel to the other campuses to borrow and copy materials, you may want to try this new service, which includes all the TRLN libraries – business, law, health, and humanities. You can use our regular interlibrary loan request forms (paper, online or fax) to submit your request at our regular fee of \$3.00 per item. If the Spring trial is successful, this new service should become permanent by Fall 2000.

Shared Purchases of Electronic Resources – TRLN is also negotiating shared licenses for databases and electronic journals. This has not only resulted in reduced costs, but has provided even greater access to the journals in the other libraries. The newest resource, *ScienceDirect*, will provide online access to all Elsevier subscriptions held on the four campuses. With this access, you will be able to search the science, chemistry, engineering, business, and health titles from your Duke computer, regardless of whether State or Chapel Hill holds the subscription! This shared resource will provide Duke with access to over 200 additional journals. TRLN is continuing to negotiate for other electronic collections that will provide easy and fast access for everyone.

As a member of TRLN, the Medical Center Library works closely with the other libraries to improve services, develop a rich and strong collection of print and electronic materials, as well as provide easy access to them. Stop by the Information or Circulation Desks to find out more about TRLN, including the borrower's card and the trial document delivery service.

 Duke University Medical Center Library http://www.mc.duke.edu/mclibrary/ Monday - Friday 8:00 am - 12:00 am Saturday 10:00 am - 6:00 pm Sunday 12:00 noon - 12:00 am Administration 660-1150 Circulation 660-1100 Information Desk 660-1111 ILL/Document Delivery 660-1135	From the Acting Director..... 1	Staff News..... 6
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Looking For A Topic Not Covered In MEDLINE?

Mary Ann Brown, Collection Development

If your answer to this question is *yes*, why don't you try some of the many other online databases available from the **Medical Center Library** and **Duke University Libraries**?

For multidisciplinary topics, searching a variety of databases is necessary for a comprehensive search, since each one contains unique titles. Although there is overlap among databases, currency and coverage vary considerably from database to database.

We are constantly reviewing contracts and accessibility to other databases, and adding new ones as availability and budgets allow. Check the database lists often for new and different resources you might find helpful. Several databases other than MEDLINE are available via the “*Databases and Resources*” drop-down box on our main page (<http://www.mc.duke.edu/mclibrary/>) and from the “Choose a database” page, once you have logged into Ovid. The “*Duke University Libraries Research Databases*” page (<http://www.lib.duke.edu/databases/>) provides access to even more databases covering a variety of topics including health, medicine and science. These resources are listed alphabetically and by broad subjects such as Art and Architecture, Health and Medicine, History, Reference, and Science and Technology.

Health, Medicine, Science & Technology databases other than those available via Ovid

AGRICOLA (agriculture)
Alt-HealthWatch (alternative medicine)
Applied Science & Technology Abstracts
ASFA (Aquatic Sciences & Fisheries Abstracts)
Biological Abstracts
Computer Database
Conference Papers Index
Current Index to Statistics
Ei CompendexWeb (engineering)
Environment Abstracts
Environmental Sciences & Pollution Management
General Science Abstracts
GeoRef (geology and earth sciences)
Health Reference Center
Health Source Plus
HISTLINE (history of medicine)
Historical Images in Medicine (DUMCL Historical Collections)
History of Science, Technology, and Medicine
ILI Standards Infobase (engineering and technical standards)
INIS (International Nuclear Information Database)
INSPEC (astronomy, computer science, engineering, electronics, information technology, physics)
MathSciNet
NTIS (National Technical Information Service)
Oceanic Abstracts
Risk Abstracts
SPIN (Sponsored Programs Information Network)
TOXLINE (toxicology)
Walker's Mammals of the World
Web of Science (ISI Citation Databases)
Zoological Record

EBM Update: Complete Cochrane Library Now Available

Connie Schardt, Education Coordinator

The Medical Center Library has just purchased a site license for **The Cochrane Library**, which includes the following 3 databases:



The Cochrane Database of Systematic Reviews (CDSR)

A rapidly growing collection of regularly updated, systematic reviews of the effects of health care, maintained by contributors to the Cochrane Collaboration. The reviews in this database consists mainly of randomized controlled trials. Evidence is included or excluded on the basis of explicit quality criteria to minimize bias. Data are often combined statistically, with meta-analysis, to increase the power of the findings of numerous studies, each too small to produce reliable results individually.

Database of Abstracts of Reviews of Effectiveness (DARE)

DARE includes structured abstracts of systematic reviews from around the world, which have been critically appraised by reviewers at the NHS Centre for Reviews and Dissemination at the University of York, England. DARE also contains references to other reviews which may be useful for background information.

The Cochrane Controlled Trials Register (CCTR)

CCTR is a bibliography of controlled trials identified by contributors to the Cochrane Collaboration and others, as part of an international effort to hand search the world's journals and create an unbiased source of data for systematic reviews.

Also included in the Cochrane Library:

- The Cochrane Review Methodology Database - a bibliography of articles and books on the science of research synthesis
- A handbook on critical appraisal and the science of reviewing research
- A glossary of methodological terms
- Contact details for Collaborative Review Groups and other entities in the Cochrane Collaboration
- "Netting the Evidence" - where to find information on the Internet on using evidence in practice

The Cochrane Library can be accessed by any Duke computer from the "*Databases and Resources*" drop-down box on our main page (<http://www.mc.duke.edu/mclibrary/>) or directly at <http://www.cochranelibrary.com/clibhome/clib.htm>. **Duke Medical Center faculty, staff and students do not need to sign in, just click ENTER.**



Focusing On Your Needs

In implementing our vision for the future, the *best way to the best information*, we have realized that we need a lot more input from you about what our resources, facilities and educational programs need to be, now and in the future. In an attempt to extract this information, the **Needs Assessment Task Force** solicited for your participation in a series of focus groups last Winter, concentrating in the areas of research, clinical, and education. Also assisting us in our needs assessment were facilitators - **Laura Cousineau**, Head, Duke Lilly Library; and **Martha Bedard**, Associate Director, Library Services, Health Sciences Library, UNC-Chapel Hill; and recorders - **Lewis Wardell**; **Michael Davidson**, Administrative Secretary, DUMC Library; and **Rykae Gentry**, Student Temporary Services. To all those who had the opportunity to have lunch and share their comments and concerns, we thank you!

After initial analysis of the data, we have noticed that there are *some common themes* among all the groups who participated. The following highlights a few of those themes:

- A “librarian” is perceived as anyone who works in the building, doing everything from teaching to shelving.
- People do a lot of their searching (database, catalog) off-site.
- Remote access to library resources is very convenient.
- Patrons come to the library primarily to get journal articles.
- Email is a good way to reach many, but definitely not all. Also needed are signs in lobby, cafeteria, and next to copiers, and notification via *Inside DUMC*, newsletter, Web page, etc.
- Web pages should be informative and/or useful - customizable or ever-changing with updated information.
- Users like classes on how to best use the library resources for themselves and their staff.
- Good customer service is essential at the Circulation Desk.
- Patrons are very dissatisfied when what they are looking for is not on the shelf.
- Telnet version of MEDLINE is valued.
- New bookshelf is popular.
- Many people use PubMed instead of Ovid.
- Electronic access is a positive thing, but easier access is needed.
- Online full text is nice, but it shouldn’t replace the hard copy.
- Patrons feel it is important to archive older material.
- Library should keep patrons aware and informed of new things in their areas.
- The e-resources are still difficult to use for a variety of reasons: problems with access, confusing array of interfaces, lack of understanding.
- Users really like e-journals.
- Patrons are not using our systems efficiently; they know they’re not doing it right, but they don’t ask for help!
- Having a facility to go to is important.
- Access to library staff and personal interaction are very important.
- If a patron received good personal help, the person who helped them was remembered and mentioned by name.

In addition to these commonalities, we also noted:

- Clinical people have the least time and fewer skills and knowledge of what's available.
- Educational users are really into the physical space of the Library.
- Archiving and access to older material are important to the Research group. This group would also like the staff to be more visible.

The Needs Assessment Task Force will continue to analyze the data received from these sessions. The Library has already begun to incorporate some of the feedback into our goals and project planning for 2000.



History of Medicine: Apothecary Jars on Display

Variouly referred to as apothecary jars, pharmacy jars or drug jars, these containers were made in many shapes and sizes depending on their intended function. Dry drug jars were used for solid and viscous materials such as herbs, spices, candied fruits, honey, ointments, and electuaries. These were generally cylindrical with slightly concave sides. Wet drug jars were used for liquids such as syrups or oils and took the form of ovoid flasks or more frequently, syrup jars, which were bulbous on a high base with a spout and a handle. Most jars were designed with a rim over which a parchment, bladder, or cloth cover could be tied. In time, ceramic or metal lids were used. Pottery was not the only material that served for drug storage. In some areas of Europe, the exact type of container was specified in local ordinances. Wood, pewter, and tin were employed; glass became especially important because it was relatively inexpensive and non-reactive with drugs. Like pottery, and later porcelain, it could be modeled into a wide variety of designs and decorated with ease.

Early decoration followed the Arab tradition of overall nonfigurative patterns. Later jars developed religious or secular scenes, coats of arms, medallion portraits, or symbols of a particular apothecary. Originally jars had no permanent label so they could be used and reused for a variety of drugs. A tag was tied around the neck or handle or a paper label was attached to the surface for identification. The practice of incorporating the name of the contents in the decoration of drug jars did not begin until the mid-fifteenth century. Inscriptions were often abbreviated in Latin or the vernacular. As a result, some drug names are unidentifiable today because of unorthodox shorthand or local meanings. Our present interest in the apothecary jar is not only as an object of beauty, but also as a utilitarian object with medical historical significance. The different practices and styles of apothecary jars can be seen in the range of examples currently on display through May, in the Medical Center Library lower lobby exhibit area. Please direct any questions about the exhibit to **Suzanne Porter**, Curator of the History of Medicine Collections (660-1143; porte001@mc.duke.edu).

Need Slides Made From Journal Articles?

Maurice Reece, Circulation Services

Because of the Library's one-day checkout policy for journals, some patrons have occasionally encountered problems in getting slides and photos made from journal articles. Here are a few hints on how to make the most of the check-out period when taking journals to AV (Audiovisual) Services for photographic copying.

First, plan ahead and check out early in the day. A journal checked out on Monday at 9:00 am, for example, is not due back until midnight on Tuesday. This gives AV Services almost two full days to process your requests. If convenient, a patron may pull the needed journals in the evening hours and leave them at the Circulation Desk for pickup the following morning. (If they are not picked up by 10:00 am, they will be returned to the stacks.) When checking out journals to take to AV Services, patrons should notify the Circulation Desk of their intentions.

Problems can arise if a journal is taken to AV Services late on a Thursday afternoon or on Friday. Since AV Services closes for the weekend at 5:00 pm on Friday, patrons should make certain that their requests can be processed and the journals picked up before 5:00 pm. The Library is open on Saturday and Sunday.

Overdue fines of \$1.00 per hour will be incurred if items are not returned on time. Planning ahead will prevent this painful and unprofitable result. Patrons who need to have something copied from current (unbound) journal issues should call AV Services and arrange for an appointment, because **current journal issues can only be checked out for a maximum period of 2 hours**. In a rush situation, it is recommended that Library patrons contact AV Services *before* taking Library materials. Lewis Parrish, who is in charge of AV Services, may be contacted at 684-6159. AV Services is located in Room 4314 in the Orange Zone of Hospital South. (Take the Orange Elevator B to the fourth floor.)

We all know, however, that the best laid plans can go amiss. A slide copy might have to be reshot or the borrower could get stuck in surgery or clinic with no one to pick up and return the journals to the Library. If this happens to you, please call the Circulation Desk staff and explain your situation. They will help you work something out!

Staff News

Tanika Hayes is the new part-time Interlibrary Loan (ILL) Library Clerk. Tanika was previously employed by Duke Student Labor.



Jerry Roach has also recently joined the ILL staff as Library Assistant. Jerry comes to us from HO Systems in Savannah, Georgia.

Shameka Wilkerson, formerly employed at Duke Temporary Services in Patient Accounting, has been hired as the new Administrative Library Clerk.

Convenient New Phone Available

Maurice Reece, Circulation Services

Have you noticed the grey box on the wall near the overnight book drop for the Medical Library? You may not have, because it's easy to overlook while hurrying along the elevated walkway that connects Duke North to the South Clinics. But, it was installed there late last Fall for your convenience. Opening the door reveals a handy telephone for you to use, eliminating the need to enter the Library and look for a free phone to return a page or make an important call. It is especially valuable during those hours when the Library is closed and the nearest phones are in the North or South Clinics. Calls to any place in the Medical Center or the Durham area may be placed from this new installation.

Just inside the Medical Center Library entrance is a coin-operated GTE pay phone for making long distance calls. The phone beside it is for local calls only. Several other similar paging phones are located throughout the Library: on the Lower Level area near the Electronic Classroom/MLEC; in the Index and Current Journals areas on the upper entrance level; and behind the elevators on the First and Second Stack levels.

The phones located near the book conveyor on the First and Second Stack levels are for internal use only (i.e. to notify Library staff of copier or other service problems). These phones should not be used to make outside calls.

Several telephones are also available in the Searle Center (on the ground floor level of the Seeley G. Mudd Building) for making calls using phone cards and other long-distance services.

Changes in Blue and Red Copy Cards

Due to Y2K problems, the Medical Center Library has changed its pay-for-printing system. The current system only recognizes dollar amounts (cash cards) and not the number of photocopies on a copy card (unit cards).

If you plan to use your blue or red copy card for printing, you must have your card converted. We will change the number of copies you have left on your card to a dollar amount. For example, if you have 50 copies left, your card will be converted to \$3.00 (50 copies times 6 cents per copy).

Once your card is converted, you may use it in any of our print stations or for our photocopiers. If you only need to use your blue or red card to make photocopies, you will not need to change your card, until you want to add more copies to it.

Blue cards may be converted by Library Administration (room 103) between 8:00 am and 5:00 pm, Monday through Friday, and at the Circulation Desk after 5:00 pm and on weekends. Red cards may only be converted by Library Administration (room 103) between 8:00 am and 5:00 pm, Monday through Friday.

All new cards will be issued as (green) cash cards effective immediately. Green cards do not need to be converted since they are already cash cards and display a dollar amount.

We ask for your patience and cooperation as we convert to this new system.

**National Library Week will be observed
April 9-15, 2000, with the theme:
"Read! Learn! Connect! @ the Library"**

New Reference Area Printer

Artura D. Goods, Public Services Assistant

The Medical Center Library has installed a new pay-for-print station in the Reference Area, similar to those found in our Reserve Reading Room and Electronic Classroom. This print solution will help us to provide you with increased access to full text journals and other electronic resources. By reducing our printing costs, we can also apply more of our available funds towards expanding our print and electronic collections. **The pay-for-print solution will be activated on April 15, 2000, but you can try it now for free!** Please contact our Information Desk (660-1111) for more details.



Library Educational Offerings



The following classes will be held in the Medical Library Education Center (MLEC), Room 104 on the Lower Level of the Library.

Database Classes

MEDLINE: Using the Web Gateway

(Registration not required)

Participants are not expected to have used Ovid but should be familiar with the Internet and Netscape

11:00 am - 12:30 pm

Tuesday, May 2 & June 27

Thursday, June 1

3:00 pm - 4:30 pm

Thursday, April 20 & May 18

Wednesday, June 14

Information Management Classes

Basics of Library Use

(Individual and Group Sessions)

Call Betsy Adams, 660-1131

Grant Information on the Web

~ COS, SPIN and Other Resources ~

(Individual and Group Sessions)

Call Anne Powers, 660-1126

Introduction to Reference Manager/EndNote

(Individual and Group Sessions)

Call Andy Eisan, 660-1128

Introduction to Sources for Health Statistics

(Individual and Group Sessions)

Call Hattie Vines, 660-1125

Internet Classes

Registration is required. Sign-ups will be accepted by phone at 660-1124, via email sent to Connie Schardt, Education Services, at schar005@mc.duke.edu, or via the Web at <http://www.mc.duke.edu/mclibrary/services/regform.html>.

Gathering Information from the World Wide Web

10:00 am - 12:00 pm

Tuesday, April 25

Wednesday, May 24

Thursday, June 22

Self-Instruction

Ovid Web Tutorial

Interactive, 40-minute tutorial designed to show you step-by-step the basic components of a MEDLINE search using the Ovid Web Gateway

<http://www.mc.duke.edu/mclibrary/respub/guides/ovidtut/>

Internet Tutorial

Web-based tutorial designed to introduce you to the Internet and searching for information on the Web.

<http://www2.mc.duke.edu/misc/cs/intertut/webintro.html>

Virtual Tour of the Library

This online tour provides you with information about the Medical Center Library, its collections and services, and where to find them within the building

<http://www.mc.duke.edu/mclibrary/about/vt/>

For the most current class schedule, connect to the Library's Website at <http://www.mc.duke.edu/mclibrary/services/schedule.html>.

Duke University Medical Center Library News is published bimonthly.

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