



# REFLECTIONS ON LOST SPACE: Chance to Reconnect to the Community

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Old Stack Area

## FACTS

- Square footage – initial: 61,000; FY10: 39,000
  - Lost 4<sup>th</sup> floor – 16,897 sf, 30% of total space
  - Lost Reference/Reserve area – 3,000 sf
- On-site collection reduced by 60%
  - 40% stored in Duke stack/service facility
  - 20% de-accessioned
- 75% fewer shelves/linear feet
- New service desk relocated to upper mezzanine level
- Space allocated to Medical oncology, Faculty Center

## CHALLENGES

- Off-site materials – storage fees and inconvenience to patrons
- Relocation of services and collections – confusion for patrons
- New service desk location – security and book return issues
- Entrance lobby use and appearance – looks less like a library
- Short timeline to react to plans – no time for innovation, evaluation
- Prime real estate location – others want our space!
- Limited time to make changes to the Library



Collection Move



Old Service Desk Repurposed



Global Health Exhibit



SOM Clinical Core Disaster Drill



Breast Cancer Awareness

## MYTHS

- Older print journals heavily used
  - Kept post 1984 on shelves
- Increased ILL requests for books
  - Kept 1995 to present on shelves
- Symposia/proceedings are used
- Need more than one copy of journals on campus
- Indexed monographic series are important
- Atlases and older editions heavily used

## CONNECTIONS

- Free digital document delivery from storage
- Easier to find current materials – less crowded shelves
- Desk closer to staff and patrons – where people need help
- Better conference room, group carrels – space attractive to students
- Innovative participant in planning – viewed as nimble and creative
- More faculty use due to new center/gathering place
- Display space for exhibits
- Open space for other events – SOM Clinical Core Disaster Drill; Tea for Trailblazers program; research day posters; information fairs



Medical Oncology 4<sup>th</sup> Floor



New Service Desk



Faculty Center

## Future Loss of 3<sup>rd</sup> floor for School of Medicine Offers:

- More consolidation and storage of collection
- Opportunity to further renovate Library
- More integration into new medical learning center building