



Duke University Medical Center Library

Remote Access to Resources

If you want to access electronic resources that are restricted to the Duke network, you will need to use the **Virtual Private Network (VPN)** client. Restrictions to the Duke network include the following:

- Electronic reserves, journals, and databases
- Departmental IP-restricted servers
- Human Resources and payroll data
- Protected health information

You may be able to access some of our resources via **EZProxy**. If a resource is available via EZProxy, a pop-up window will ask for your Duke NetID and password when you click on the resource. For more information, see EZProxy Help at <http://library.duke.edu/research/remote/ezproxy.html>.

Need access to Library resources from off campus and have a NetID?

Use <http://portal.duke.edu/>, the Duke University Web-based VPN

- Set the VPN Login *Department* drop down menu option to **Library Resources Only**, then log in using your **NetID and Password**
- If you haven't changed your NetID password in some time, you may need to change it at <https://webacct.acpub.duke.edu/cgi-bin/changepw.cgi> in order to connect, even if your password works on some other resources.
- Once connected, you can use Library resources as if you were on campus. *Note: Micromedex is behind a Duke Medicine firewall and will not work with this option.*
- Need Help? See [OIT's Documentation Website](#) or contact the [OIT Help Desk](#) at (919) 684-2200.

Need access to Library resources from off campus and to other files on the Duke Health Enterprise Network?

Use <https://vpn.duhs.duke.edu/>, the Duke Medicine Web-based VPN

- Users must [request access](#) from the IT manager or LAN Administrator.
- Log in using your **DHE username and password**.
- Need Help? See the [DHTS Documentation Website](#) or contact the [DHTS Help Desk](#) at (919) 684-2243 or (800) 684-2243.

Using an iPad, iPhone, or iPod Touch to access Library resources from off campus?

Download the free Cisco AnyConnect app for your device.

- Download the app from the iTunes store at <http://itunes.apple.com/us/app/cisco-anyconnect/id392790924?mt=8> and configure it using the instructions from the [OIT Documentation Website](#) at <https://www.dunk.duke.edu/rkm/viewdoc.jsp?doc=4513>.
- Need Help? See [OIT's Documentation Website](#) or contact the [OIT Help Desk](#) at (919) 684-2200.

